SCREEN QUESTION: Do you Buy or Sell products or services on Trademe personally (not as a business). This questionnaire is about your Buying and Selling behaviour on Trademe. There are no right or wrong answers.

TRADEME PURCHASE BEHAVIOUR: THINK ABOUT WHEN YOU BUY ON TRADEME:

1. How often do you BUY the following types of products and services?	Very Rarely						Very Often	CODE
Antiques & collectables	1	2	3	4	5	6	7	PC1
Art	1	2	3	4	5	6	7	PC2
Baby gear	1	2	3	4	5	6	7	PC3
Books	1	2	3	4	5	6	7	PC4
Building & renovation	1	2	3	4	5	6	7	PC5
Business, farming & industry	1	2	3	4	5	6	7	PC6
Cars, bikes & boats	1	2	თ	4	5	6	7	PC7
Christchurch earthquake support	1	2	3	4	5	6	7	PC8
Clothing	1	2	თ	4	5	6	7	PC9
Computers	1	2	თ	4	5	6	7	PC10
Crafts	1	2	თ	4	5	6	7	PC11
Electronics & photography	1	2	თ	4	5	6	7	PC12
Flatmates wanted	1	2	თ	4	5	6	7	PC13
Gaming	1	2	3	4	5	6	7	PC14
Health & beauty	1	2	თ	4	5	6	7	PC15
Home & living	1	2	თ	4	5	6	7	PC16
Jewellery & watches	1	2	3	4	5	6	7	PC17
Jobs	1	2	3	4	5	6	7	PC18
Mobile phones	1	2	თ	4	5	6	7	PC19
Movies & TV	1	2	თ	4	5	6	7	PC20
Music & instruments	1	2	თ	4	5	6	7	PC21
Pets & animals	1	2	თ	4	5	6	7	PC22
Pottery & glass	1	2	თ	4	5	6	7	PC23
Real estate	1	2	თ	4	5	6	7	PC24
Services	1	2	თ	4	5	6	7	PC25
Sports	1	2	თ	4	5	6	7	PC26
Toys & models	1	2	თ	4	5	6	7	PC27
Travel, events & activities	1	2	3	4	5	6	7	PC28
2. When I have BOUGHT on Trademe	Definitely False						Definitely True	
I <u>DID NOT</u> use my gut feelings. (R)	1	2		4		6	7	EXP1R
I went by what felt good to me.	1	2	3	4		6	7	EXP2
I trusted my hunches.	1	2	3	4	5	6	7	EXP3
I <u>DID NOT</u> rely on my sense of intuition. (R)	1	2	3	4	5	6	7	EXP4R
I relied on my first impressions.	1	2	3	4	5	6	7	EXP5
I used my instincts.	1	2	3	4	5	6	7	EXP6
I <u>DID NOT</u> use my heart as a guide for my actions. (R)	1	2	3	4	5	6	7	EXP7R
I had flashes of insight.	1	2	3	4	5	6	7	EXP8

IDID NOT use free-association, where one idea leads to the next, (R)	laboratives and based years and the second s	1		_	2	1	-	_	7	EXP9
Ireasoned things out carefully.		1							<u>-</u>	
Itackied this task systematically.		1							-	
IDID NOT figure things out logically. (R)		1							<u>-</u>	
I approached this task analytically, 1 2 3 4 5 6 7 RAT3		1							<u>-</u>	
I was very focused on the steps involved in doing this task. 1		1							-	
DID NOT apply precise rules to deduce the answers. (R)		1							<u>-</u>	
I was very focused on what I was doing to arrive at the answers. 1		1							-	
I was very aware of my thinking process. 1		1							<u>-</u>	
DID NOT arrive at my answers by carefully assessing the information in front of me. (R) 1 2 3 4 5 6 7 RAT8R		1							<u>-</u>	
Lused clear rules. 1 2 3 4 5 6 7 RAT9		1							· · · · · · · · · · · · · · · · · · ·	
My buying experience or intention when USING Trademe: Strongly Disagree 3. purchase using Trademe all the time. 1 2 3 4 5 6 7 PE1		1								
3.		Strongly [Disagree		3	7	-	U	•	IVATS
4. DO NOT have a lot of experience on Trademe. (R)	3 I nurchase using Trademe all the time	1	Jisagree	2	વ	1	5	6		PF1
5. have purchased from Trademe in the past. 1 2 3 4 5 6 7 PE3	4 I DO NOT have a lot of experience on Trademe (R)	1							•	
6. I buy more new products than used products on Trademe? 7. I DO NOT intend to visit Trademe again. (R) 8. I will buy on Trademe in the future. 9. I will buy on Trademe in the future. 9. I will buy on Trademe in the next few years. 10. I DO NOT sell more than I buy on Trademe? (R) 11. I DO NOT sell more than I buy on Trademe? (R) 12. I DO NOT sell more than I buy on Trademe? (R) 13. I DO NOT sell more than I buy on Trademe? (R) 14. I DO NOT sell more than I buy on Trademe? (R) 15. I DO NOT sell more than I buy on Trademe? (R) 16. I DO NOT sell more than I buy on Trademe? (R) 17. I DO NOT sell more than I buy on Trademe? (R) 18. I Wery Rarely 19. I DO NOT sell more than I buy on Trademe? (R) 19. I DO NOT sell more than I buy on Trademe? (R) 10. I DO NOT sell more than I buy on Trademe? (R) 11. How often do you buy on Trademe? 12. I feel certain about how to effectively use Trademe. 13. I am NOT sure how to use Trademe properly. (R) 14. How often do you use Trademe (including when you do, or do not, buy and sell)? 15. How often do you use Trademe? Encircle the number following the most accurate answer. 16. I Now often do you USE Trademe? 17. UC3 18. I DO NOT sell more than I buy on Trademe? Including when you do, or do not, buy and sell)? 18. I Strongly Agree 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on Trademe? 19. I DO NOT sell more than I buy on		1							-	
7. I DO NOT intend to visit Trademe again. (R)		1							· · · · · · · · · · · · · · · · · · ·	
8.		1							· · · · · · · · · · · · · · · · · · ·	
9.		1							· · · · · · · · · · · · · · · · · · ·	
10. DO NOT sell more than I buy on Trademe? (R) 1 2 3 4 5 6 7 PS1R		1							· · · · · · · · · · · · · · · · · · ·	
New often do you buy on Trademe? 1		1								
1	To The state of th	Verv R	arely	_	Ŭ	Ė	Ŭ		•	
TRADEME USAGE BEHAVIOUR: THINK ABOUT HOW YOU USE TRADEME: How confident do you feel when USING Trademe: 12. I feel certain about how to effectively use Trademe. 13. I am NOT sure how to use Trademe properly. (R) 14. How often do you use Trademe (including when you do, or do not, buy and sell)? 15. How often do you USE Trademe? Encircle the number following the most accurate answer. Everyday 1 UC4 Every other day Every other day Less than once a week, but at least once a week Less than once every two weeks, but at least once a month. Less than once a month, but at least once a year Ability to USE Trademe: Strongly Disagree Strongly Agree	11. How often do you buy on Trademe?	1	····	2	3	4	5	6		PB1
12. I feel certain about how to effectively use Trademe. 13. I am NOT sure how to use Trademe properly. (R) 14. How often do you use Trademe (including when you do, or do not, buy and sell)? 15. How often do you USE Trademe? Encircle the number following the most accurate answer. Everyday Every day Every other day E				Ī	ı			1		
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14. How often do you use Trademe (including when you do, or do not, buy and sell)?		1							<u>-</u>	
14. How often do you use Trademe (including when you do, or do not, buy and sell)? 15. How often do you USE Trademe? Encircle the number following the most accurate answer. Everyday Everyday Every other day Every other day At least once a week Every other day Every othe	13. Fam NOT sure how to use Trademe properly. (R)	1 1		2	3	4	5	6	•	UC2R
15. How often do you USE Trademe? Encircle the number following the most accurate answer. Everyday Every other day Every other day At least once a week At least once a week Every other day Every		Very R	arely	_	_	ļ.,	<u> </u>			1100
Everyday 1 UC4 Every other day 2 UC5 At least once a week 3 UC6 Less than once a week, but at least once every two weeks. Less than once every two weeks, but at least once a month. Less than once a month, but at least every six months Less than once every six months, but at least once a year Ability to USE Trademe: Strongly Disagree 5 Strongly Agree 16. I know what is expected of me if I use Trademe.		1		2	3	4	5	6	/	UC3
Every other day At least once a week At least once a week Less than once a week, but at least once every two weeks. Less than once every two weeks, but at least once a month. Less than once a month, but at least every six months Less than once every six months, but at least once a year Less than once every six months, but at least once a year Ability to USE Trademe: Strongly Disagree 10. I know what is expected of me if I use Trademe.		e answer.								
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Less than once every two weeks, but at least once a month. Less than once a month, but at least every six months Less than once every six months, but at least once a year Total Company Disagree 16. I know what is expected of me if I use Trademe. 5 UC8 UC9 VC10 Strongly Disagree 1 2 3 4 5 6 7 UC11	At least once a week				,	3				
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Less than once every six months, but at least once a year 7 UC10 Ability to USE Trademe: Strongly Disagree 16. I know what is expected of me if I use Trademe. 1 2 3 4 5 6 7 UC11		5								
Ability to USE Trademe: 16. I know what is expected of me if I use Trademe. Strongly Disagree		6								
16. I know what is expected of me if I use Trademe. 1 2 3 4 5 6 7 UC11	Less than once every six months, but at least once a year	7							UC10	
16. I know what is expected of me if I use Trademe. 1 2 3 4 5 6 7 UC11	Ability to <u>USE</u> Trademe:	Strongly D	isagree						Strongly Agree	
	16. I know what is expected of me if I use Trademe.	1		2		4			7	
	17. The steps in the process of using Trademe are NOT clear to me. (R)	1		2	3	4	5	6	7	LIC12R

18. I believe there are only vague directions regarding how to use Trademe	1	2	3	4	5	6	7	UC13
19.How often do you <u>USE</u> Trademe (including when you do or do not buy and sell) through the	Very Rarely						Very Often	
PC/MAC (desktop, laptop, notebook, or netbook)	1	2	3	4	5	6	7	UB1
Mobile Phone (not smartphone)	1	2	3	4	5	6	7	UB2
Smartphone (including iPhone)	1	2	3	4	5	6	7	UB3
Tablet computer (including iPad)	1	2	3	4	5	6	7	UB4
Other device	1	2	3	4	5	6	7	UB5
20. How often do you <u>USE</u> Trademe (including when you do or do not buy and sell) through?	Very Rarely						Very Often	
An Internet based browser (Internet Explorer, Safari etc.)	1	2	3	4	5	6	7	UB6
An iPhone App	1	2	3	4	5	6	7	UB7
An Android App	1	2	3		5	6	7	UB8
A Touch Site	1	2	3	4	5	6	7	UB9
A Tablet App	1	2	3	4	5	6	7	UB6
Other	1	2	3	4	5	6	7	UB10
21. How frequently do you <u>USE</u> Trademe during a normal day? Encircle the number for	llowing the most acc	urat	e a	nsw	er.			
Every 15 minutes				1				UB11
Every 30 minutes				2				UB12
Every hour				3				UB13
Every 2 hours				4				UB14
Every 2 to 6 hours				5				UB15
Every 7 to 12 hours				6				UB16
Every 24 hours				7				UB17
RADEME SELLING BEHAVIOUR: THINK ABOUT HOW YOU SELL USING TRADEME:								
	Strongly Disagree						Strongly Agree	
22. I DO NOT sell using Trademe all the time. (R)	1	2	3	4	5	6	7	SPE1R
23. I have a good deal of experience selling on Trademe.	1	2	3	4	5	6	7	SPE2
24. I have sold through Trademe in the past.	1	2	3	4	5	6	7	SPE3
25. I DO NOT sell more new products than used products on Trademe? (R)	1	2	3	4	5	6	7	SPN1R
26. I will sell on Trademe again.	1	2	3	4	5	6	7	SPI1
27. I will sell on Trademe in the future.	1	2	3	4	5	6	7	SPI2
28. I <u>WILL NOT</u> sell on Trademe in the next few years. (R)	1	2	3	4	5	6	7	SPI3R
29. I sell more than I buy on Trademe?	1	2	3	4	5	6	7	SPS1
	Very Rarely						Very Often	
30. How often do you sell on Trademe?	1	2	3	4	5	6	7	SPB1

CONSUMER CHARACTERISTICS

Encircle the number preceding the most accurate answer.

31. What is your biological gender?	1 Male	2 Female	PC1
	1	Secondary School/ College	PC2
32. What is the highest level you completed in your formal education?	2	Trade/Professional Qualification	PC3
32. What is the highest level you completed in your formal education?	3	Degree/Diploma from a Tertiary Institution	PC4
	4	Post-graduate Degree/Diploma from a Tertiary Institution	PC5
	1	Single	PC6
	2	Widowed	PC7
33. What is your marital status?	3	Living with permanent partner	PC8
	4	Married	PC9
	5	Divorced/ Separated	PC10
	1	NZ Pakeha	PC11
	2	Maori	PC12
O.A. Mille at its construction of the circle of	3	Pacific Islander	PC13
34. What is your ethnicity?	4	Asian	PC14
	5	European	PC15
	6	Other	PC16
	1	Student	PC17
	2	Full time	PC18
05 MH at 'a a san and a san harrastatat a 0	3	Self employed	PC19
35. What is your current employment status?	4	Unemployed	PC20
	5	Homemaker	PC21
	6	Part-time	PC22
	1	Less than 10,000	PC23
	2	\$10,000 - \$20,000	PC24
	3	\$20,001 - \$30,000	PC25
	4	\$30,001 - \$40,000	PC26
	5	\$40,001 - \$50,000	PC27
	6	\$50,001 - \$60,000	PC28
36. What is your personal income before tax per year (\$NZ)?	7	\$60,001 - \$70,000	PC29
	8	\$70,001 \$80,000	PC30
	9	\$80,001 \$90,000	PC31
	10	\$90,001 \$100,000	PC32
	11	\$100,001 - \$110,000	PC33
	12	\$110,001 - \$120,000	PC34
	13	\$120,001 and over	PC35

In all questions I want you to think about your feelings, thoughts and behaviours when you buy on Trademe. Please note the following:

- **Trademe:** is the site defined as <u>www.trademe.co.nz</u> which you buy products and services on through a computer or other mobile device.
- Community: is defined as other buyers and sellors on trademe who may mutually communicate with you.
- **Brand Purchased:** is defined as the product and/or service that you buy on trademe.

FIRST-HAND EXPERIENCE	WHEN YOU BUY ON TRADEME: THINK ABOUT YOUR PAST EXPERIENCES ON TRADEME	Strongly Disagree						Strongly Agree	
(PSA-FHE)	37. I like the feel of this website.	1	2	3	4	5	6	7	FHE1
(Trademe)	38. I <u>DO NOT</u> like pictures/images used in this website. (R)	1	2	3	4	5	6	7	FHE2 R
	39. I like the opening page of this website.	1	2				6	7	FHE3
	40. This website makes the BRAND PURCHASED look very appealing.	1	2	3	4	5	6	7	FHE4
SCRIPTED	WHEN YOU <u>BUY</u> ON TRADEME:	Strongly						Strongly	
NARRATIVE	THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Disagree						Agree	
(PRA-SN) (BRAND PURCHASED)	41. The BRAND PURCHASED ADVERTISEMENT DID NOT change my mind about the brand. (R)	1	2	3	4		6	7	SN1R
PUNCHASED)	42. I learned something new from the BRAND PURCHASED .	1	2				6	7	SN2
	43. After viewing the BRAND PURCHASED ADVERTISEMENT, I see things differently.	1	2				6	7	SN3
	44. The BRAND PURCHASED DOES NOT clearly communicate what it stands for. (R)	1	2					7	SN4R
	45. The BRAND PURCHASED has an image that is difficult to understand.	1	2				6	7	SN5
	46. The BRAND PURCHASED DOES NOT convey a clear image in all its action. (R)	1	2	3	4	5	6	7	SN6R
INDEPENDENT JUDGEMENT	WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST <u>EXPERIENCES WITH THE TRADEME COMMUNITY</u>	Strongly Disagree						Strongly Agree	
(PSA-IJ) (COMMUNITY)	47. How likely is it that you would accept THE TRADEME COMMUNITY'S advice about the BRAND PURCHASED in the future?	1	2	3	4	5	6	7	IJ1
	48. How likely it is that THE TRADEME COMMUNITY'S future advice about the BRAND PURCHASED would be useful to you?	1	2	3	4	5	6	7	IJ2
	49. How likely is it that THE TRADEME COMMUNITY'S future opinions about BRAND PURCHASE will be informative to you?	1	2	3	4	5	6	7	IJ3
	50. How likely is it that you would allow THE TRADEME COMMUNITY to choose a BRAND PURCHASE for you in the future?	1	2	3	4	5	6	7	IJ4
	51. How likely is it that you would be confident in accepting THE TRADEME COMMUNITY'S advice about BRAND PURCHASE in the future?	1	2	3	4	5	6	7	IJ5
	52. How well do you feel THE TRADEME COMMUNITY would understand the reasons why you rated the BRAND PURCHASED the way you did?	1	2	3	4	5	6	7	IJ6
INSTRUMENTALITY (PSA-I)	WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Strongly Disagree						Strongly Agree	
(BRAND	53. This brand is NOT dependable and reliable. (R)	1	2	3	4	5	6	7	I1R
PURCHASED)	54. This brand has always been good to me.	1	2		4			7	12
	55. If this brand makes a claim or promise about it products or services, it is probably true.	1	2	3	4		6	7	13
	56. I DO NOT feel like I know what to expect from this brand. (R)	1	2	3	4	5	6	7	I4R
	57. I feel I can trust this brand.	1	2					7	15
VERIFICATION	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	

(PSA-V)	THINK ABOUT YOUR PAST EXPERIENCES WITH THE TRADEME COMMUNITY	Disagree						Agree	
(COMMUNITY)	58. I trust THE TRADEME COMMUNITY'S contributors to know things I don't know.	1	2	3	4	5	6	7	V1
	59. I would base an important decision on advice I received from the contributors to <a "they"="" do="" do.<="" href="https://doi.org/10.1007/jhap-12.2007/jhap</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>V2</td></tr><tr><td></td><td>60. Contributors to the THE TRADEME COMMUNITY'S forum have high integrity.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>V3</td></tr><tr><th>OBJECTIVE
AUTHENTICITY</th><th>WHEN YOU <u>BUY</u> ON TRADEME:
THINK ABOUT YOUR PAST <u>EXPERIENCES OF BRANDS PURCHASED</u></th><th>Strongly
Disagree</th><th></th><th></th><th></th><th></th><th></th><th>Strongly
Agree</th><th></th></tr><tr><td>(SOA-OA)
(BRAND</td><td>61. That's a good brand and I wouldn't hesitate recommending it to others.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>OA1</td></tr><tr><td>PURCHASED)</td><td>62. I know that the advertised brand is a dependable, reliable one.</td><td>1</td><td>2</td><td>3</td><td></td><td></td><td>6</td><td>7</td><td>OA2</td></tr><tr><td>T GROTINGED)</td><td>63. What they said about the product was dishonest. (R)</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>OA3R</td></tr><tr><td></td><td>64. As I watched, I thought of reasons why I should NOT buy the product. (R)</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>OA4R</td></tr><tr><td rowspan=2></td><td>65. The commercial described certain specific product characteristics that are undesirable to me. (R)</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>OA5R</td></tr><tr><td>66. I found myself disagreeing with some things in the commercial. (R)</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>OA6R</td></tr><tr><td></td><td>67. The commercial made exaggerated and untrue claims about the product. (R)</td><td>1</td><td>2</td><td>3</td><td></td><td>5</td><td></td><td>7</td><td>OA7R</td></tr><tr><td></td><td>68. I will definitely buy the brand in the commercial.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>OA8</td></tr><tr><td>UBIQUITY
(PSA-U) (Trademe)</td><td>WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST <u>EXPERIENCES ON TRADEME</u></td><td>Strongly
Disagree</td><td></td><td></td><td></td><td></td><td></td><td>Strongly
Agree</td><td></td></tr><tr><td></td><td>69. Trademe is a strong brand.</td><td>1</td><td>2</td><td>3</td><td></td><td></td><td>6</td><td>7</td><td>U1</td></tr><tr><td></td><td>70. Trademe is NOT a well-known brand. (R)</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>U2R</td></tr><tr><td></td><td>71. Trademe is a unique brand.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>U3</td></tr><tr><td>COMMITMENT TO TRADITION</td><td>WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED</td><td>Strongly
Disagree</td><td></td><td></td><td></td><td></td><td></td><td>Strongly
Agree</td><td></td></tr><tr><td>(PIA-CT)</td><td>72. Respect for tradition is important to me.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>CT1</td></tr><tr><td>(BRAND
PURCHASED)</td><td>73. Family heritage is important to me.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>CT2</td></tr><tr><td>PURCHASED)</td><td>74. I value a strong link to my past.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>CT3</td></tr><tr><td></td><td>75. Traditional values are NOT important to me. (R)</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>CT4R</td></tr><tr><td>UNIVERSAL NORMS</td><td>72. Respect for tradition is important to me. 1 2 3 4 5 6 73. Family heritage is important to me. 1 2 3 4 5 6 74. I value a strong link to my past. 1 2 3 4 5 6 75. Traditional values are NOT important to me. (R) 1 2 3 4 5 6 IORMS deme) WHEN YOU BUY ON TRADEME: Strongly Disagree Strongly Disagree Ag</td><td>Strongly</td><td></td></tr><tr><th>(VSA-UN) (Trademe)</th><th></th><th>Disagree</th><th></th><th></th><th></th><th></th><th></th><th>Agree</th><th></th></tr><tr><td></td><td>76. One should always adhere to all applicable laws and regulations.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td></td><td>7</td><td>UN1</td></tr><tr><td></td><td>77. One should always accurately represent one's experience.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>UN2</td></tr><tr><td></td><td>78. One must always be honest in serving customers, consumers, and THE TRADEME COMMUNITY.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>UN3</td></tr><tr><td></td><td>79. One should not knowingly participate in a conflict of interest without prior notice to all parties involved.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>UN4</td></tr><tr><th>BRAND PROXIMITY (PSA-BP)</th><th>WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST EXPERIENCES WITH THE TRADEME COMMUNITY</th><th>Strongly
Disagree</th><th></th><th></th><th></th><th></th><th></th><th>Strongly
Agree</th><th></th></tr><tr><td>(COMMUNITY)</td><td>80. I am very attached to the community.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>BP1</td></tr><tr><td></td><td>81. Other community members and I share the same objectives.</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>BP2</td></tr><tr><td></td><td>82. The friendships I have with other community members mean a lot to me.</td><td>1</td><td>2</td><td>3</td><td></td><td>5</td><td></td><td>7</td><td>BP3</td></tr><tr><td></td><td>83. If community members planned something, I'd think of it as something " rather="" something="" td="" than="" we"="" would=""><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>BP4</td>	1	2	3	4	5	6	7	BP4

	84. I DO NOT see myself as a part of the community. (R)	1	2	3	4	5	6	7	BP5R
	85. I benefit from following the community's rules.	1	2	3		5		7	BP6
	86. I am motivated to participate in the community's activities because I feel better afterwards.	1	2	3	4			7	BP7
	87. I am motivated to participate in the community's activities because I am able to support other members.	1	2	3	4	5	6	7	BP8
	88. I am motivated to participate in the community's activities because I am able to reach personal goals	1	2	3	4	5	6	7	BP9
	89. In order to be accepted, I feel like I must behave as other community members expect me to behave.	1	2	3	4	5	6	7	BP10
	90. My actions are often influenced by how other community members want me to behave.	1	2	3	4	5	6	7	BP11
	91. Since I joined the community, I have felt a desire to preserve my personal freedom.	1	2	3	4	5	6	7	BP12
	92. It would NOT be very difficult for me to leave this community. (R)	1	2	3	4	5	6	7	BP13 R
	93. I am willing to pay more money to be a member of this community than I would for membership in other communities.	1	2	3	4			7	BP14
	94. I intend to stay on as a community member.	1	2	3		5		7	BP15
	95. I never miss an opportunity to recommend this community to others.	1	2	3	4	5	6	7	BP16
	96. If friends or relatives were to search for a community, I would definitely recommend this one.	1	2	3	4	5	6	7	BP17
	97. I intend to actively participate in the community's activities.	1	2	3	4	5	6	7	BP18
		Very Rarely						Very Often	
	98. How often did you think about leaving this community within the last ten weeks?	1	2	3	4	5	6	7	BP19
	99. How often did you participate in activities of this community within the last ten weeks?	1	2	3	4	5	6	7	BP20
PLACE OF ORIGIN	WHEN YOU BUY ON TRADEME:	Strongly				Ī		Strongly	
(PIA-PO)	THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Disagree				<u></u>		Agree	
(BRAND PURCHASED)	100. When I looked at it, I felt a connection with a place.	1	2	3		5		7	PO1
I OKOHAGED)	101. It helped to transport me back to another place.	1	2	3	4	5	6	7	PO2
		Weak Connection				ĺ		Strong	
	102. How much of a connection with another place did this give you?	1	2	2	1	5	6	Connection 7	PO3
COMMUNAL	WHEN YOU BUY ON TRADEME:	Strongly		J	4			Strongly	1 103
NORMS	THINK ABOUT YOUR PAST EXPERIENCES WITH THE TRADEME COMMUNITY	Disagree				l		Agree	
(PSA-CN)	103. The groups I belong to are an important reflection of who I am.	1	2	3	4	5	6	7	CN1
(COMMUNITY)	104. When I'm in a group. It often feels to me like that group is an important part of who I am.	1	2				6	7	CN2
	105. I usually DO NOT feel a strong sense of pride when a group I belong to has an important accomplishment. (R)	1	2	3	4	5	6	7	CN3R
	106. I think one of the most important parts of who I am can be captured by looking at the	1	2	3	4	5	6	7	CN4
	groups I belong to & understanding who they are. 107. When I think of myself, I often think of groups I belong to as well.	'	_		-	J	"	•	

	108. In general, groups I belong to are an important part of my self-image.	1	2	3	4	5	6	7	CN6
	109. If a person insults a group I belong to, I DO NOT feel personally insulted. (R)	1	2	3		5	6	7	CN7R
	110. My sense of pride comes from knowing I belong to groups.	1	2	3		5	6	7	CN8
	111. When I join a group, I usually develop a strong sense of identification with that group.	1	2	3		5	6	7	CN9
GUARANTEE OF	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
BEING GENUINE.	THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Disagree						Agree	
(PIA-GG)	112. This brand is dependable & reliable.	1	2	3		5		7	GG1
(BRAND PURCHASED)	113. This brand has always been good to me.	1	2	3		5	6	7	GG2
PURCHASED)	114. If this brand makes a claim or promise about its products, it is probably true.	1	2	3	4	5	6	7	GG3
	115. I feel like I know what to expect from this brand.	1	2	3	4	5	6	7	GG4
	116. I feel I can NOT trust this brand. (R)	1	2	3	4	5	6	7	GG5R
PURITY OF MOTIVE	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
(VSA-PM)	THINK ABOUT YOUR PAST EXPERIENCES WITH THE TRADEME COMMUNITY	Disagree						Agree	
(COMMUNITY)	117. They feel morally obligated to help.	1	2	3	4	5	6	7	PM1
	118. They have a long-term interest in the community.	1	2	3		5	6	7	PM2
	119. Their owners or employees believe in the cause.	1	2	3	4	5	6	7	PM3
	120. They want to make it easier for consumers who care about the cause to support it.	1	2	3	4	5	6	7	PM4
	121. They are NOT trying to give something back to the community. (R)	1	2	3	4	5	6	7	PM5R
TIME ORIGIN	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
(AIA-TO)	THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Disagree						Agree	
(BRAND PURCHASED)	122. When I looked at it, I felt a connection with the past.	1	2	3		5	6	7	TO1
PURCHASED)	123. It helped to transport me back in time.	1	2	3	4	5	6	7	TO2
		Weak						Strong	
		Connection						Connection	
	124. How much of a connection with the past did this make you feel?	1	2	3	4	5	6	7	TO3
EVERYDAY PEOPLE	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
(IA-EP)	THINK ABOUT YOUR PAST EXPERIENCES WITH THE TRADEME COMMUNITY	Disagree						Agree	
(COMMUNITY)	125. I think the TRADEME COMMUNITY is like an old friend.	1	2	3	4		6	7	EP1
	126. The TRADEME COMMUNITY makes me feel comfortable, as if I am with friends.	1	2			5	6	7	EP2
	127. The TRADEME COMMUNITY seems to understand the things I want to know.	1	2	3			6	7	EP
	128. I find the TRADEME COMMUNITY to NOT be attractive. (R)	1	2	3			6	7	EP4R
	129. I would like to meet the TRADEME COMMUNITY in person.	1	2	3	4		6	7	EP5
	130. I feel sorry when the TRADEME COMMUNITY makes a mistake.	1	2	3	4	5	6	7	EP6
	131. I like to compare my ideas with what the TRADEME COMMUNITY says.	1	2	3	4	5	6	7	EP7
CONSUMER	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
VALUES	THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Disagree						Agree	
(MA-CV) (BRAND	132. The <u>BRANDS PURCHASED</u> <u>DO NOT</u> reflect the kind of person I see myself to be. (R)	1	2	3	4	5	6	7	CV1R
PURCHASED)	133. The BRANDS PURCHASED help me communicate my self-identity.	1	2	3	Δ	5	6	7	CV2
	134. The BRANDS PURCHASED help me express myself.	1	2	3		5	6	7	CV3
	134. The BRANDS PURCHASED help me express myself.	1 1	2	3	4		6	7	CV3
	LISS LINE BRANKIS PURL BASELLINGIN ME NOTING MYCOIT	1 1		٠.	4	· ~	n	/	/ / /

CONSTRUCTIVE AUTHENTICITY	WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST <u>EXPERIENCES ON TRADEME</u>	Strongly Disagree						Strongly Agree	
(SOA-CA) (Trademe)	136. Generally, <u>Trademe</u> makes me feel very capable and effective.	1	2	3	4			7	CA1
(Trademe)	137. <u>Trademe</u> makes me feel inadequate or incompetent. (R)	1	2	3			6	7	CA2R
	138. I feel that I can successfully complete difficult tasks and projects.	1	2	3			6	7	CA3
	139. I feel that I can take on and master hard challenges.	1	2	3	4		6	7	CA4
	140. I feel very capable in what I do.	1	2	3	4			7	CA5
	141. <u>Trademe</u> makes me feel controlled and pressured to be certain ways. (R)	1	2	3	4		6	7	CA6R
	142. <u>Trademe</u> makes me feel free to be who I am.	1	2	3	4		6	7	CA7
	143. I feel that my choices are based on my true interests and values.	1	2	3	_		6	7	CA8
	144. I feel free to do things my own way.	1	2	3	4		6	7	CA9
	145. I feel that my choices express my "true" self.	1	2	3	4	5	6	7	CA10
BRAND VALUES (MA-BV)	WHEN YOU <u>BUY</u> ON TRADEME: THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED	Strongly Disagree						Strongly Agree	
(BRAND	146. The brand and I have a lot in common.	1	2	3	4	5	6	7	BV1
PURCHASED)	147. This brand's image and my self image are similar in a lot of ways.	1	2	3	4	_		7	BV2
	148. This brand says a lot about the kind of person I am or want to be.	1	2	3	4	5	6	7	BV3
	149. This brand DOES NOT remind me of who I am. (R)	1	2	3			6	7	BV4R
	150. This brand is a part of me.	1	2	3			6	7	BV5
SITUATIONAL FANTASY	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
(SIA-SF)	THINK ABOUT YOUR DAY DREAMS OF BRANDS PURCHASED	Disagree				+_	 	Agree	
(BRAND	151. I think of this dream several times a day.	1 1	2	3	4	5	6	7	SF1
PURCHASED)	152. I know a lot about the object of my dream.	1	2	3	4	5	6	7	SF2
,	153. The following constraints: time, money, and family responsibilities are <u>NOT</u> an obstacle. (R)	1	2	3	4	5	6	7	SF3R
	154. I'd say that I am NOT a dreamer (R)	1	2	3	4	5	6	7	SF4R
	155. I always have something in my mind that I intend to buy.	1	2	3	4		6	7	SF5
	156. It is important to me to have really nice things.	1	2	3	_		6	7	SF6
	157. I think that truth lies in facts only.	1	2	3	4	5	6	7	SF7
	158. I would prefer complex to simple problems.	1	2	3	4	5	6	7	SF8
	159. Having consumption dreams for an adult is childish.	1	2	3	4	5	6	7	SF9
SELF-RELEVANT GOALS	WHEN YOU BUY ON TRADEME:	Strongly						Strongly	
(SIA-RG)	THINK ABOUT YOUR PAST EXPERIENCES OF BRANDS PURCHASED 160. I have a special bond with the brands that I like.	Disagree	2	2	4	_	6	Agree	RG1
(BRAND		1	2	3				7	
PURCHASED)	161. I consider my favourite brands to be a part of myself.	1	2	3			6	7	RG2
	162. I often feel a personal connection between my brands and me.	1	2	3	4		6	7	RG3
	163. Part of me is NOT defined by important brands in my life. (R)	1	2	3			6	7	RG4R
	164. I feel as if I have a close personal connection with the brands I most prefer.	1 1	2	3			6	7	RG5
	165. I can identify with important brands in my life.	1	2	3			6	7	RG6
	166. There are links between the brands that I prefer and how I view myself.	1	2	3	4			7	RG7
	167. My favourite brands are an important indication of who I am.	1	2	3	4	5	6	7	RG8