Q1 COVID-19 related questionsPlease indicate the extent to which you agree/ disagree with the following statements
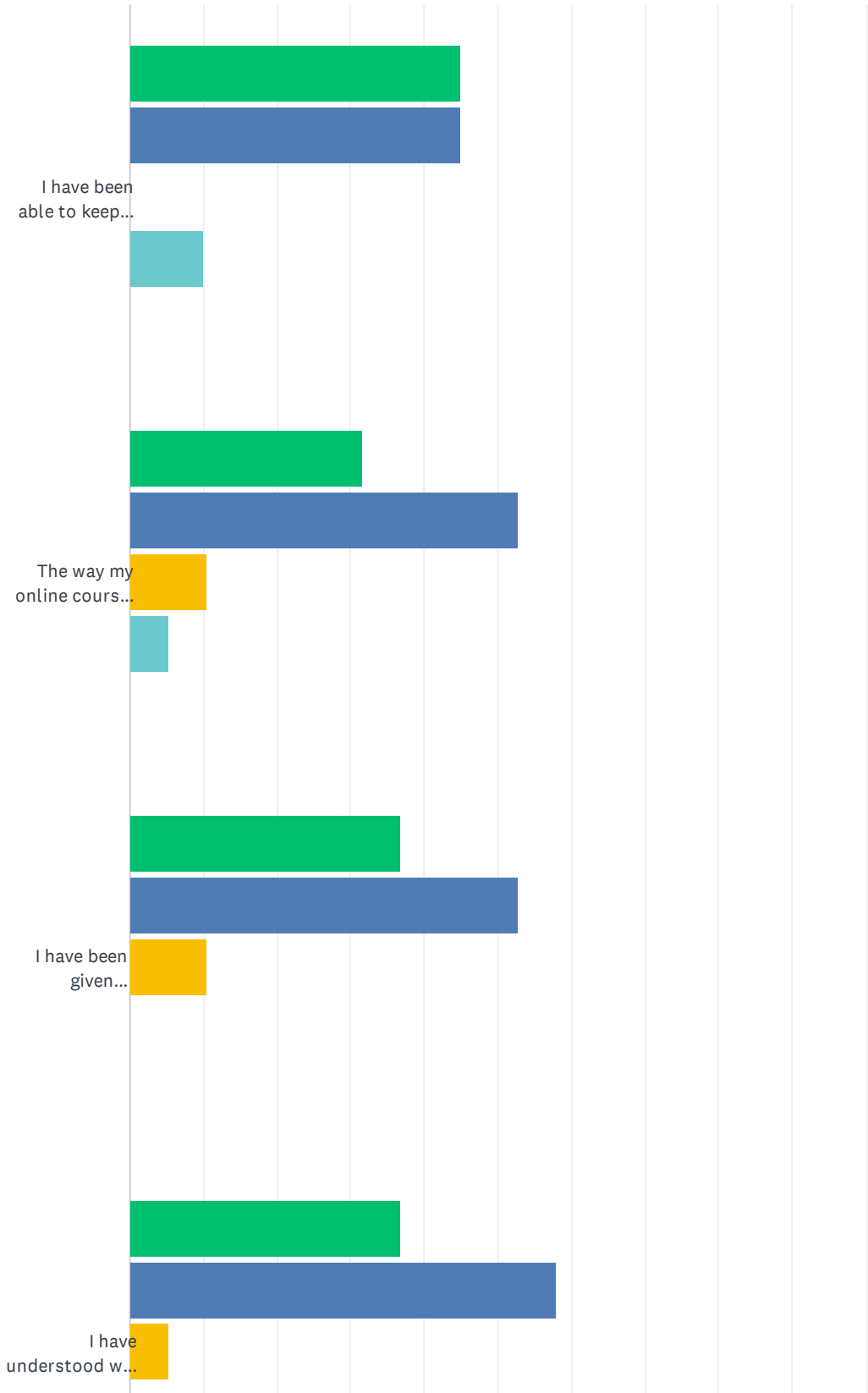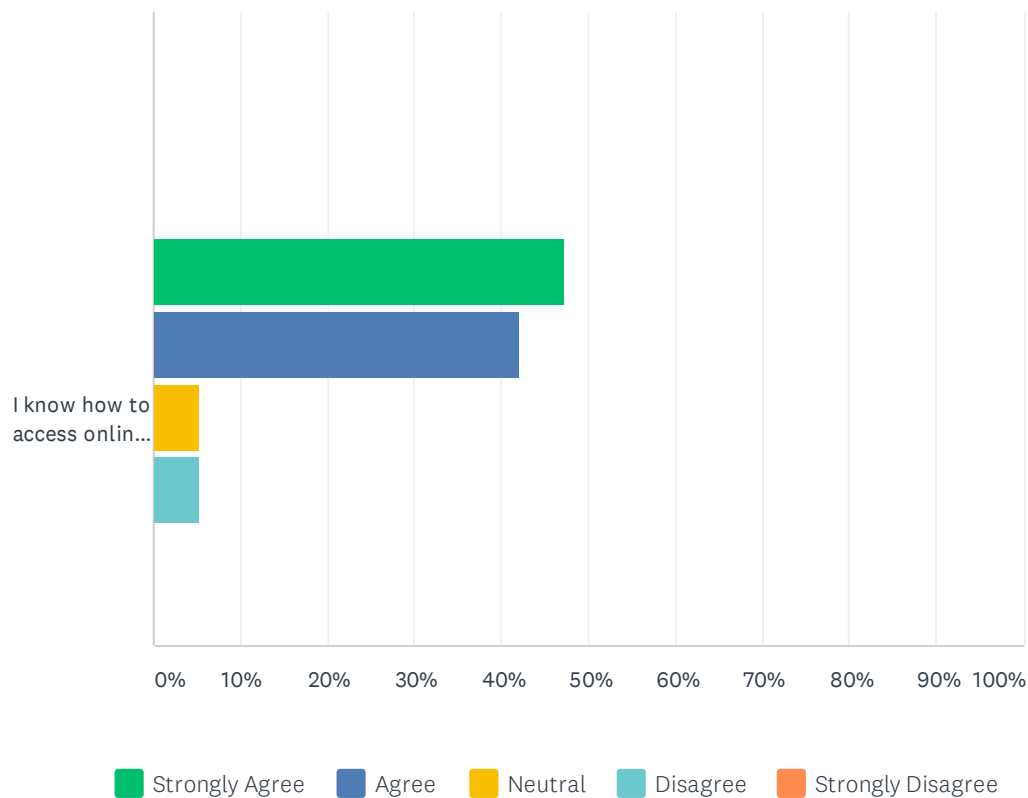
Answered: 20   Skipped: 0
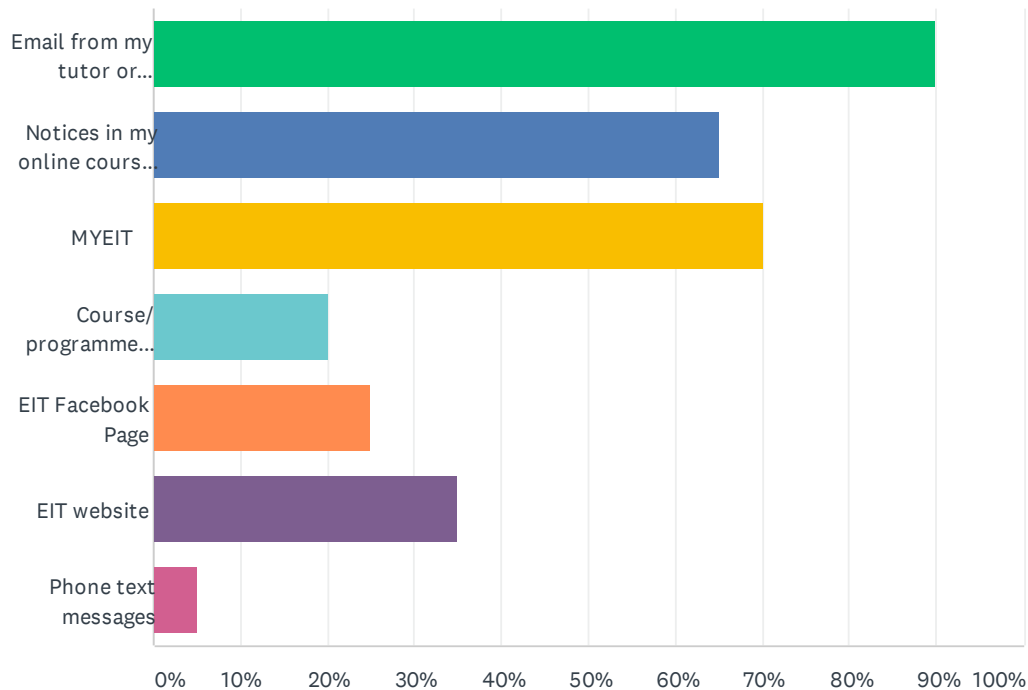

I have been able to keep...

The way my online cours...

I have been given...

I have understood w...

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	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
I have been able to keep up with my studies during the COVID-19 Alert period	45.00% 9	45.00% 9	0.00% 0	10.00% 2	0.00% 0	20	1.75
The way my online course content has been organised during the COVID-19 Alert period makes it easy to follow	31.58% 6	52.63% 10	10.53% 2	5.26% 1	0.00% 0	19	1.89
I have been given sufficient support to use the online/distance learning activities in my course during the COVID-19 Alert period	36.84% 7	52.63% 10	10.53% 2	0.00% 0	0.00% 0	19	1.74
I have understood what I am being asked to do for my online/distance learning activities during the COVID-19 Alert period	36.84% 7	57.89% 11	5.26% 1	0.00% 0	0.00% 0	19	1.68
I know how to access online help to keep up with online/distance learning during the COVID-19 Alert period	47.37% 9	42.11% 8	5.26% 1	5.26% 1	0.00% 0	19	1.68

Q2 The most useful information about changes to my programme during the COVID-19 Alert levels has been supplied through: (tick all that apply)

Answered: 20   Skipped: 0

ANSWER CHOICES	RESPONSES	
Email from my tutor or Programme Coordinator	90.00%	18
Notices in my online course (EIT Online, Google Classroom, other)	65.00%	13
MYEIT	70.00%	14
Course/ programme Facebook page	20.00%	4
EIT Facebook Page	25.00%	5
EIT website	35.00%	7
Phone text messages	5.00%	1
Total Respondents: 20		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 What worked well with online delivery? (Please comment below)

Answered: 20   Skipped: 0

#	RESPONSES	DATE
1	Yes, it's good.	9/25/2020 3:01 PM
2	forums	9/24/2020 10:08 AM
3	Online courses effectively reduce the chance of infection and the recording of the course can be repeated to find more detail.	9/18/2020 4:14 PM
4	Free to study any time.	9/18/2020 3:56 PM
5	Online is a new experience and its not easy. It is not easy for lecturer as well as student. However, all support has been provided.	9/17/2020 5:44 PM
6	Subject content	9/17/2020 4:49 PM
7	Focus on study	9/17/2020 12:12 PM
8	Saving on travel time and productivity working from home	9/17/2020 11:20 AM
9	communication and information delivery	9/17/2020 6:35 AM
10	online session	9/16/2020 3:59 PM
11	One thing is interaction among the peers and professors Second time saving due to non travelling abd spending that time in more productive manner	9/16/2020 3:13 PM
12	It is going pretty well without any glitches	9/16/2020 2:48 PM
13	learning support	9/15/2020 9:11 PM
14	Safety and travel time	9/15/2020 7:57 PM
15	Got more time to work on assignments without the travel hassle	9/15/2020 7:14 PM
16	arrange assignment time or other homework	9/13/2020 7:23 PM
17	courses presentation	9/11/2020 3:10 PM
18	The instructor clearly explained ideas in class and interacted with students at any time.	9/10/2020 1:51 PM
19	The attention that is given by the lecturer to clarify and explain the course requirements and assignments as well. The resources are available to be studied prior to complete the assessments. Also, the lecturer rapidly response in taking doubts and giving directions for the study development.	9/10/2020 1:26 PM
20	No stress about traveling during covid	9/10/2020 12:50 PM

Q4 What can be improved with online delivery? (Please comment below)

Answered: 20   Skipped: 0

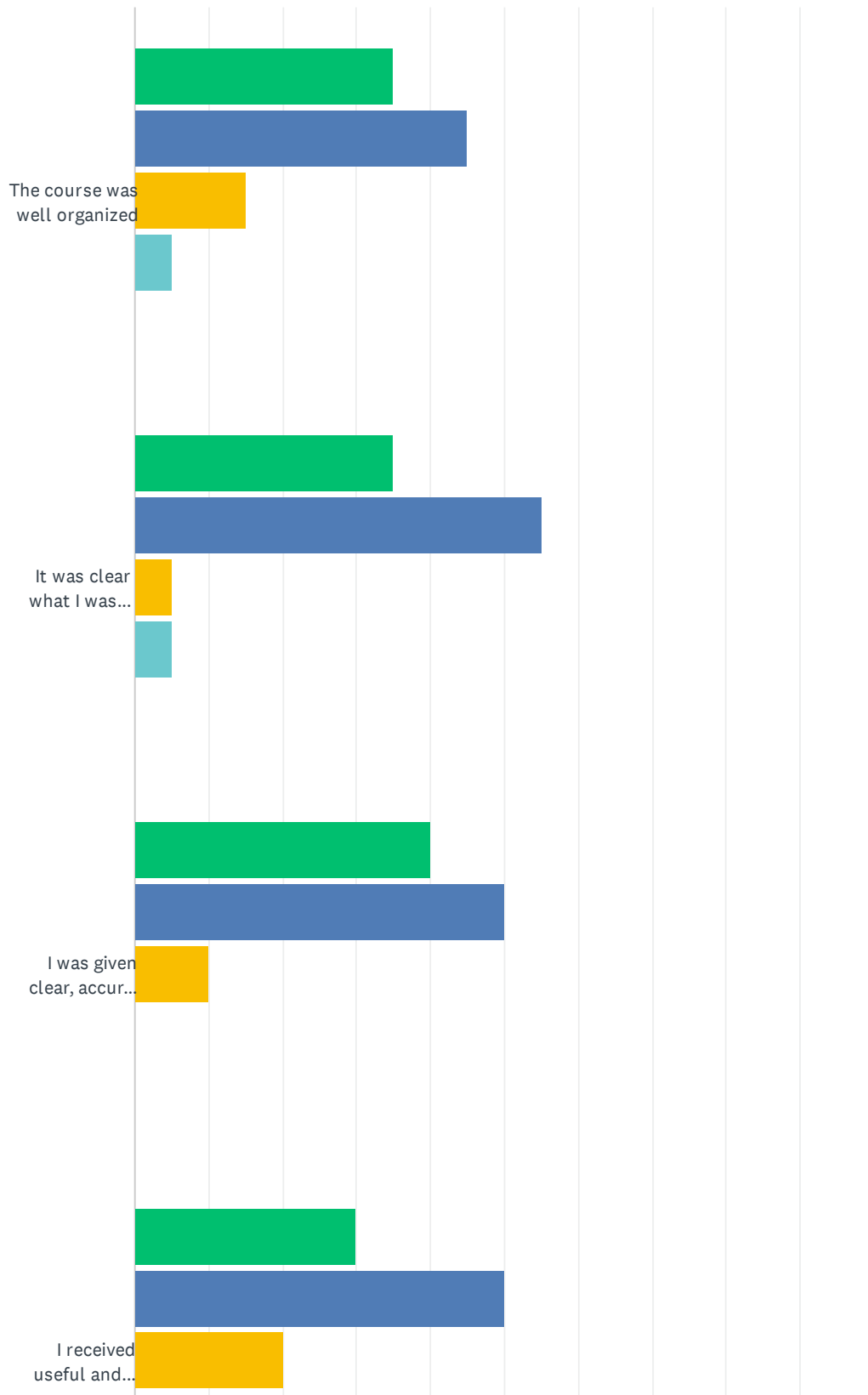| #	RESPONSES	DATE
1	Don't give everyone's reply cc to everyone, people who need it can check it online.	9/25/2020 3:01 PM
2	separate assessment in different area put students in right group , dont mix them like term 3 students will receive term 2 email	9/24/2020 10:08 AM
3	It can add online help/check references or grammar functions before submission, like increase the value of students' academic papers.	9/18/2020 4:14 PM
4	The data base of Library is too small.	9/18/2020 3:56 PM
5	No specific input or feedback	9/17/2020 5:44 PM
6	More assistance required	9/17/2020 4:49 PM
7	Weekly task posting should be on Monday as many students work on weekends.	9/17/2020 12:12 PM
8	Timely feedback on our assignments	9/17/2020 11:20 AM
9	nothings	9/17/2020 6:35 AM
10	The assignment due date	9/16/2020 3:59 PM
11	.	9/16/2020 3:13 PM
12	I am satisfied	9/16/2020 2:48 PM
13	None	9/15/2020 9:11 PM
14	duration	9/15/2020 7:57 PM
15	The internet speed	9/15/2020 7:14 PM
16	time control	9/13/2020 7:23 PM
17	interaction in online class	9/11/2020 3:10 PM
18	No yet	9/10/2020 1:51 PM
19	It would be good to have more material resources and examples to approach the assignments. Examples are provided, however, more material would be great to amplify the content understanding.	9/10/2020 1:26 PM
20	Increase discussion	9/10/2020 12:50 PM

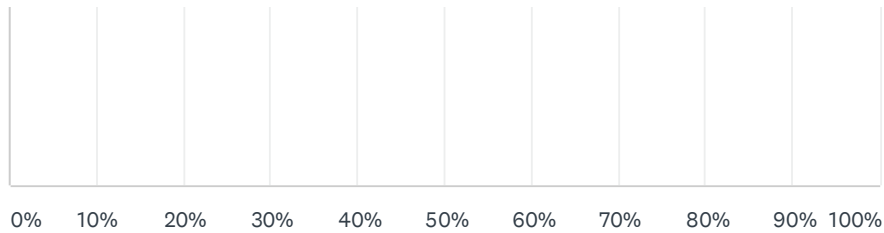# Q5 Would you like to make any overall comments?

Answered: 9   Skipped: 11

#	RESPONSES	DATE
1	some pages are too long , difficult to find information.	9/24/2020 10:08 AM
2	None	9/17/2020 5:44 PM
3	Overall online learning has been productive during the outbreak	9/17/2020 11:20 AM
4	There are there course in this term, it was pressing	9/16/2020 3:59 PM
5	.	9/16/2020 3:13 PM
6	No	9/16/2020 2:48 PM
7	no	9/15/2020 7:57 PM
8	Satisfied	9/15/2020 7:14 PM
9	No	9/10/2020 12:50 PM

Q6 Course Design and Delivery (KEQ 3)Please indicate the extent to which you agree/ disagree with the following statements
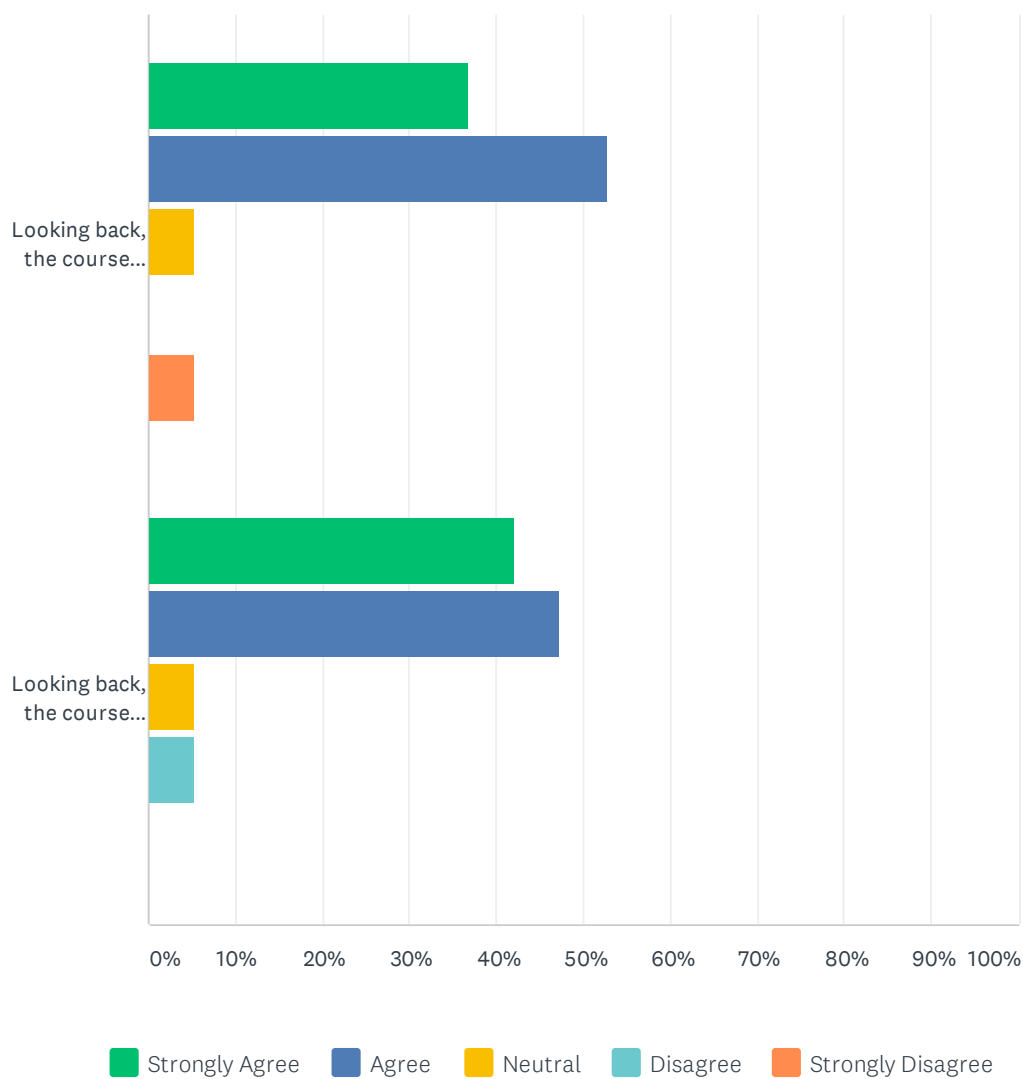
Answered: 20   Skipped: 0

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
The course was well organized	35.00% 7	45.00% 9	15.00% 3	5.00% 1	0.00% 0	20	1.90
It was clear what I was expected to do and learn	35.00% 7	55.00% 11	5.00% 1	5.00% 1	0.00% 0	20	1.80
I was given clear, accurate information about the assessments	40.00% 8	50.00% 10	10.00% 2	0.00% 0	0.00% 0	20	1.70
I received useful and timely feedback about my work	30.00% 6	50.00% 10	20.00% 4	0.00% 0	0.00% 0	20	1.90

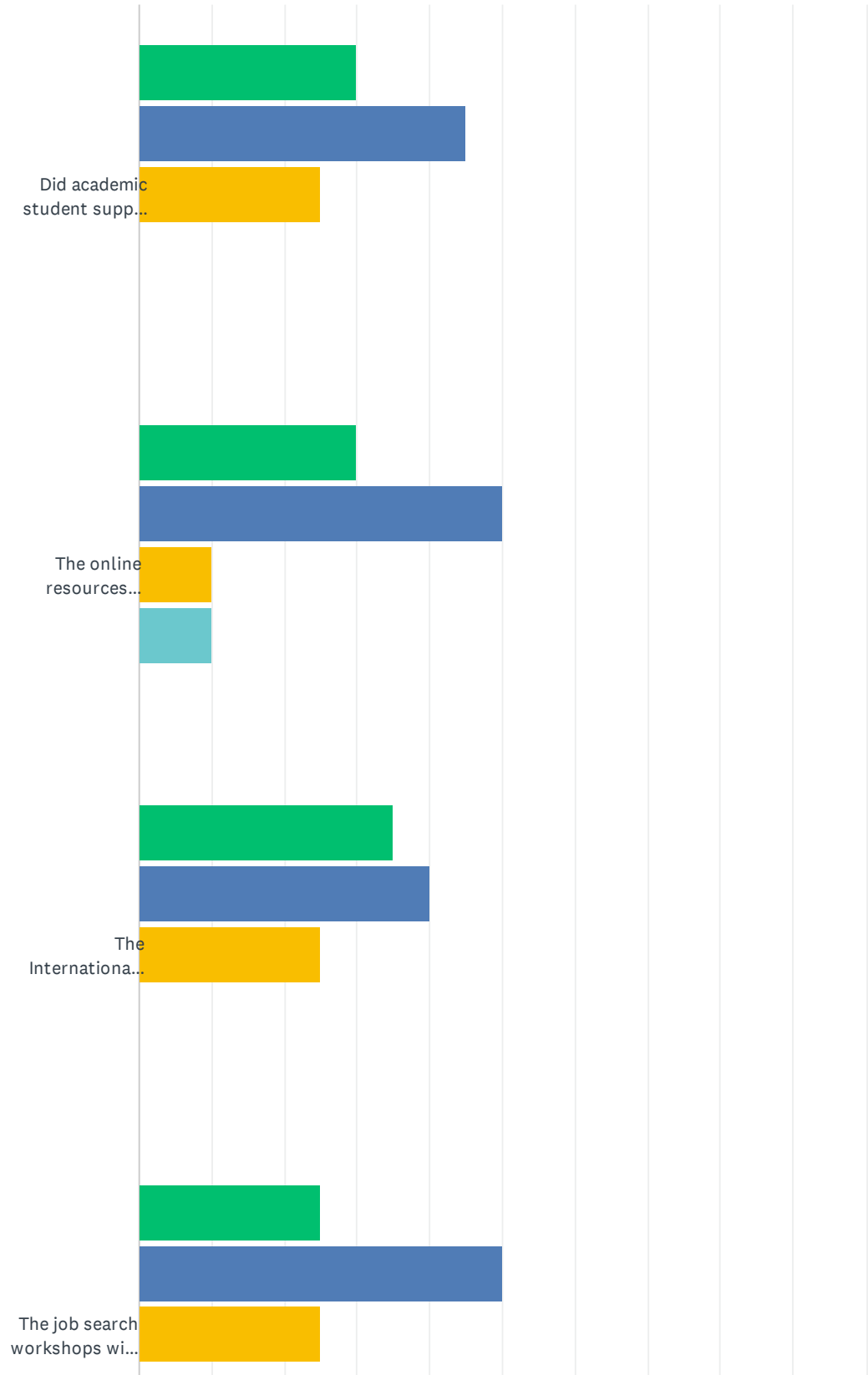# Q7 Value of Outcomes (KEQ 2)Please indicate the extent to which you agree/ disagree with the following statements

Answered: 19   Skipped: 1
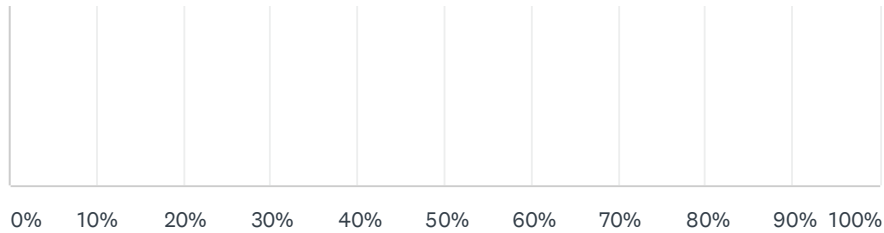

| | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Looking back, the course fulfilled my expectations	36.84% 7	52.63% 10	5.26% 1	0.00% 0	5.26% 1	19	1.84
Looking back, the course developed my industry knowledge	42.11% 8	47.37% 9	5.26% 1	5.26% 1	0.00% 0	19	1.74

Q8 Student support and engagement (KEQ 4)Please indicate the extent to which you agree/ disagree with the following statements

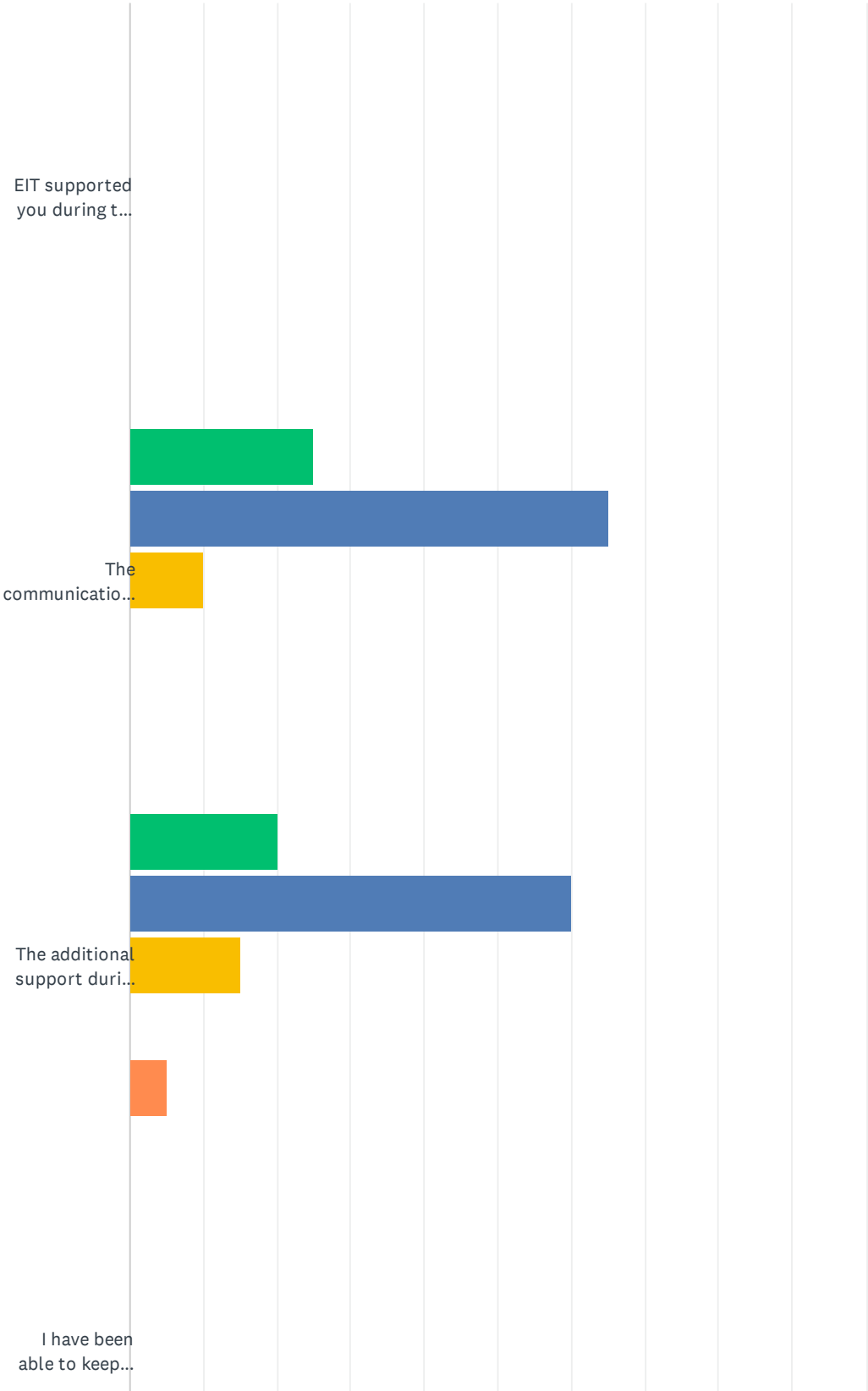Answered: 20   Skipped: 0

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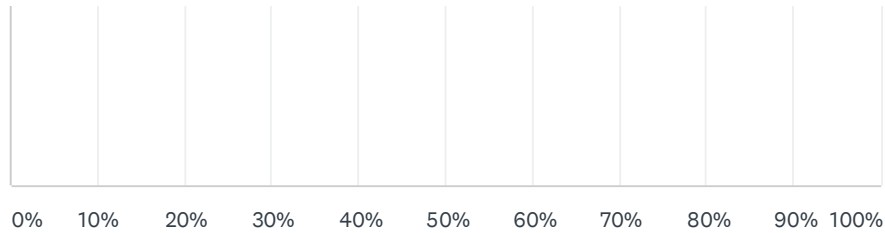|	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Did academic student support services help me to complete the course (e.g. Rida and Glen)	30.00% 6	45.00% 9	25.00% 5	0.00% 0	0.00% 0	20	1.95
The online resources available through the library and academic student support were relevant and easy to understand	30.00% 6	50.00% 10	10.00% 2	10.00% 2	0.00% 0	20	2.00
The International student support (e.g. Monica and Jonathan) was relevant and helpful	35.00% 7	40.00% 8	25.00% 5	0.00% 0	0.00% 0	20	1.90
The job search workshops with Brendon were helpful	25.00% 5	50.00% 10	25.00% 5	0.00% 0	0.00% 0	20	2.00

#	HOW CAN RESOURCES OR SERVICES BE IMPROVED? (PLEASE COMMENT BELOW)	DATE
1	It is helpful to share the experience of previous graduates	9/18/2020 4:18 PM
2	Many useful papers cannot be found on our database.	9/18/2020 3:58 PM
3	please delay the assignment due date. Because we have 3 course study in this term	9/16/2020 4:00 PM
4	na	9/15/2020 7:58 PM

Q9 Governance and management (KEQ 5)Please indicate the extent to which you agree/ disagree with the following statements

Answered: 20   Skipped: 0

EIT supported
you during t...

The
communicatio...

The additional
support duri...

I have been
able to keep...

0%   10%   20%   30%   40%   50%   60%   70%   80%   90% 100%

■ Strongly Agree   ■ Agree   ■ Neutral   ■ Disagree   ■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
EIT supported you during the COVID-19	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
The communication was helpful, timely and informative	25.00% 5	65.00% 13	10.00% 2	0.00% 0	0.00% 0	20	1.85
The additional support during COVID-19 was helpful e.g. hardship, laptops	20.00% 4	60.00% 12	15.00% 3	0.00% 0	5.00% 1	20	2.10
I have been able to keep up with my studies since the COVID-19 campus lockdown	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00

Q12 OVERALL EXPERIENCEWhat aspect of the course did you like best? (Please comment below)

Answered: 17   Skipped: 3

#	RESPONSES	DATE
1	Free space	9/25/2020 3:26 PM
2	Give a good example to follow up.	9/24/2020 10:15 AM
3	Case analysis	9/18/2020 4:19 PM
4	The lecturor is good. Organize many tasks for us which is useful.	9/18/2020 4:00 PM
5	There are so many aspect of solving a case and looking at a problem from many different ways. Through case study go to learn many different aspect of supply chain.	9/17/2020 5:57 PM
6	Tutor's expertise on the subject and constructive way of his teaching.	9/17/2020 4:53 PM
7	Till now it's good as course is going on and not even finish half so can't judge.	9/17/2020 12:20 PM
8	nothing	9/16/2020 4:06 PM
9	It is interesting and engaging	9/16/2020 2:50 PM
10	meaningful for solving problems in real situation	9/15/2020 9:17 PM
11	Instructions provided was very useful Very interactive sessions	9/15/2020 8:00 PM
12	All is good.	9/15/2020 7:23 PM
13	The case provided by the lecturer is very detailed	9/13/2020 7:30 PM
14	the abilities to solve real problems	9/11/2020 3:15 PM
15	The instructor uses his rich knowledge to stimulate us many interesting ideas in the class.	9/10/2020 1:58 PM
16	It is challenging and makes students think outside the box. It does integrate theory and practice.	9/10/2020 1:36 PM
17	Better guidance on delivery and timely target to achieve our goals	9/10/2020 12:52 PM

Q13 What, if anything, could we do differently to improve this course? (Please comment below)

Answered: 13   Skipped: 7

#	RESPONSES	DATE
1	no	9/25/2020 3:26 PM
2	no	9/24/2020 10:15 AM
3	None	9/17/2020 5:57 PM
4	More assistance for students is required.	9/17/2020 4:53 PM
5	nothing	9/16/2020 4:06 PM
6	No	9/16/2020 2:50 PM
7	more cases	9/15/2020 9:17 PM
8	na	9/15/2020 8:00 PM
9	Nil to my understanding. You have the right person so the course is being delivered at its best.	9/15/2020 7:23 PM
10	So far, no	9/13/2020 7:30 PM
11	more case examples	9/11/2020 3:15 PM
12	No yet.	9/10/2020 1:58 PM
13	Increase discussion with classmates	9/10/2020 12:52 PM